## No. 1001/5/2023-AIF Government of India Ministry of Agriculture & Farmers Welfare Department of Agriculture & Farmers Welfare

Krishi Bhawan, New Delhi Dated: 7th November, 2024

## Circular

Sub: Option to AIF Applicant to change the Lender when application remains pending for more than 75 days with a Bank / other lending institution:

During periodical review of AIF applications lying with Banks, duly verified by CPMU awaiting credit decision for sanction or rejection, it is observed that a significant number of AIF applications are pending with banks even after PMU verification, beyond the mandated duration of 60 days.

With a view to curtail the turnaround time and sensitising Banks to take fast credit decision and not to hold back to prospective customers pending decision, applicants will now have the option (one time) to switch banks if their application remains pending for more than 75 days. A customised message will be sent to the applicant prompting about the option to change the Bank. After the lapse of 75 days from the date of verification of the application by CPMU, first SMS will be sent to the applicant on 76th Day, to be repeated on 80th Day and the last one on 85th Day.

For the Bank where the application remains pending beyond 60 days, screen will prompt about the lapse of 60 days duly informing that the Applicant will be given option now to shift to other Bank, if the credit decision is not taken within another 15 days (i.e total 75 days).

This initiative is expected to foster a competitive environment to serve the farm sector and take prompt credit decisions thereby contribute to AIF's growth.

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To,

All Lending Institutions under AIF